

COVID-19 Management of the Garden and external areas

The risk from COVID-19 appears to be less high risk outside so with good control measures this could be an area where sites could benefit

PEOPLE EXPOSED

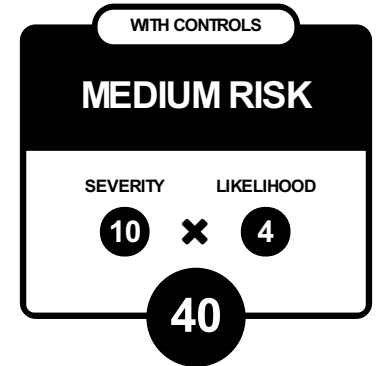
- 👤 Colleagues
- 👤 Contractors
- 👤 Visitors / Guests
- 👤 Members of the Public

HAZARDS

- ⚠ Spreading the virus to staff and to the wider public community**
If no controls are put in place within the garden area it could increase the risk of passing on to others the virus
- ⚠ Slips trips and falls**
With more people in the garden the risk of slips and trips will increase
- ⚠ Violence and aggression**
With more people in the garden area and being told where to sit and how to order the risk to the operator and staff of violence and aggression does increase, if no controls are in place
- ⚠ Dealing with adverse weather**
The site needs to consider how it is going to deal with people in the garden if it suddenly starts raining

CONTROL MEASURES

- Moving tables to maintain social distance**
Tables in the garden will need to be reviewed by the site. Some will be able to be moved to allow more seating and others will have to be taped off or removed altogether to maintain social distancing
- Hand hygiene**
Sanitiser stations will be at the entrance to the site but it may be worth considering a 5Lt stand alone container with a pump. This would only be required if you can access the garden without going through the pub. Each site needs to identify the risk, closing off the garden access externally (while maintaining fire routes) may be considered. Therefore this forces the consumer through the pub and numbers can easily be controlled
- Use of technology**
Encourage the garden consumers to use the Swifty app which means this does not cause traffic at the bar. This will not be mandatory but advisable and discussed with customers as they enter



○ **Additional umbrellas and shade stands**

The site needs to ensure there are adequate controls in place in case of adverse weather. There cannot be a sudden influx of people due to the weather deteriorating

○ **Play equipment out of use**

Play equipment to stay out of use as clearly social distancing cannot be maintained

○ **Service style**

The service style will replicate indoors so it is a clear message throughout. Order at the bar or via Swifty. One person from the group goes to the bar. If drinks only then drinks on a tray, food served later by staff

○ **Protecting staff**

The same principles that apply inside apply externally and the same serving techniques will be applied

○ **Manage the numbers within the garden area**

Check the weather each day so you are aware of what to expect, as this may influence the numbers you accept. If the garden is busy and it rains, please ensure we can manage customers coming inside, without compromising social distancing requirements